

To the Customers, Representatives and Friends of McNish Corp.

In this unprecedented global climate, as COVID-19 continues to spread, the safety of our employees, their families, our customers and communities are a top priority at Walker Process Equipment, Amwell Inc., E&I Corp. and RBC Services, Inc.

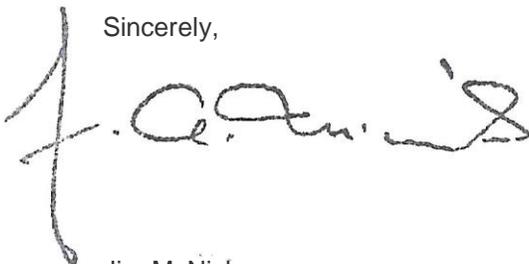
Given the rapidly changing environment we are closely monitoring and following the guidelines and recommendations from our public health agencies as well as federal, state and local authorities. Our focus is to ensure that we continue to meet our customer's needs and remain operational while working together to help reduce the spread of the disease.

Accordingly, we have implemented a plan that is intended to limit our team's exposure to the virus, reduce the risk that our ability to serve you will be impacted and is consistent with federal, state and local government decisions and public health agency guidance:

- We have formed a COVID-19 preparedness and response team to monitor the situation and adjust our response to it.
- Our business facilities remain open yet operate under procedures to minimize the potential for disease transmission
- We are implementing a work from home arrangement for certain of our personnel
- We will maintain close dialogue with our suppliers, customers and partners to understand the restrictions or modifications to business they are implementing so together we can adjust our procedures to maximize customer service and minimize any negative impact to normal business.
- We are canceling or postponing non-essential business travel in line with the evolving situation. Business travel related to customer service and equipment startup assistance will be maintained as is possible, sensible and prudent. Our field service team will maintain dialogue with our customers to agree on a case-by-case plan for the best path forward.

COVID-19 is impacting all of our daily lives. We believe that these measures can positively impact the collective goal of preventing further community spread while maintaining business as close to normal as is possible. Together we will work through this extraordinary and challenging time.

Sincerely,



Jim McNish
CEO McNish Corp.